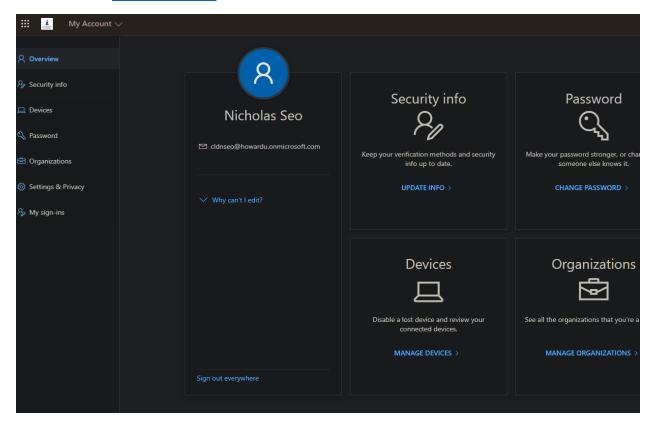
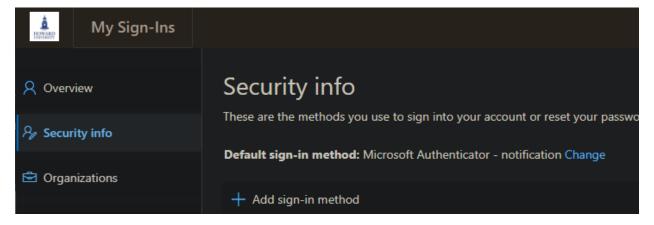
Setting up the Microsoft Authenticator Application

- 1. Sign into your work or school account and navigate to the following website:
 - a. aka.ms/mfasetup



2. Select Security info in the left menu or by using the link in the Security info pane. If you have already registered, you'll be prompted for two-factor verification. Then, select Add method in the Security info pane.

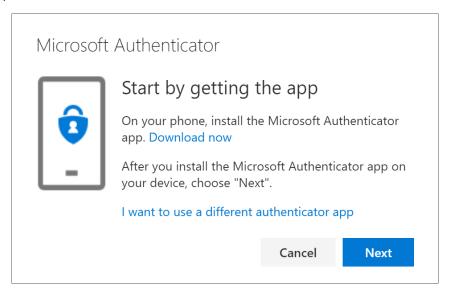


- 3. On the Add a Method page, select Authenticator Application from the list, and then select Add
- 4. On the **Start by getting the app** page, select **Download now** to download and install the Microsoft Authenticator app on your mobile device, and then select **Next**

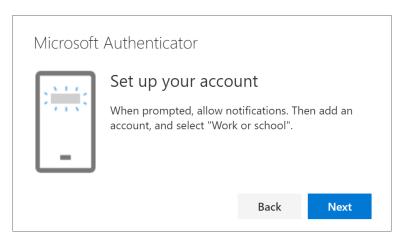
- 5. To install the Microsoft Authenticator, please navigate to the following link to visit the Google Play Store / Apple Store
 - a. <a href="https://play.google.com/store/apps/details?id=com.azure.authenticator&referrer=adjus-t_reftag%3DclNo1KyM9HoOl%26utm_source%3DDocs%253A%2BAAD%2Bend%2Buser-%2B%2528docs.microsoft.com%2529
 - b. https://apps.apple.com/us/app/microsoft-authenticator/id983156458

Apple Devices

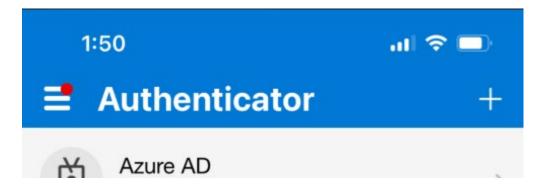
 Once downloaded on the mobile device, please navigate back to the Windows Prompt, and please press "Next"



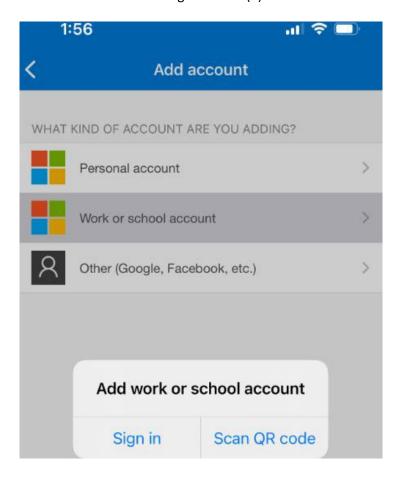
2. Remain on the **Set up your account** page while you set up the Microsoft Authenticator app on your mobile device.



3. Open the Microsoft Authenticator app, select to allow notifications (if prompted), select **Add** account from the **Customize and control** icon (+) on the upper-right, and then select Work or school account.

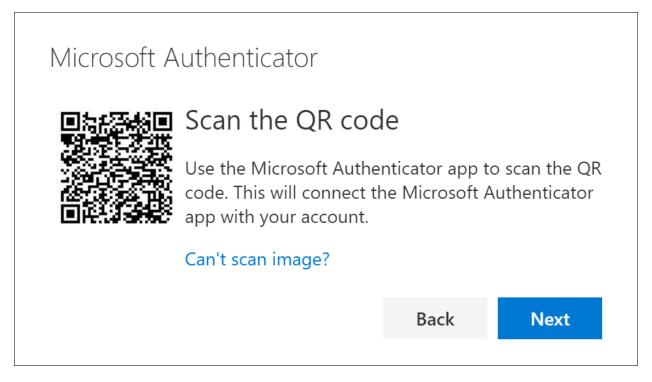


Please navigate to the (+) icon

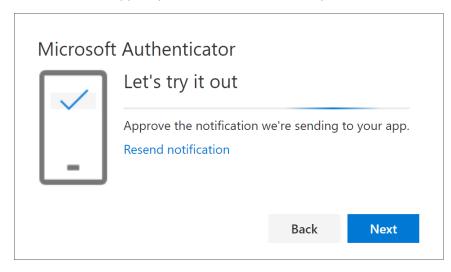


Please tap on "Scan QR Code" and scan the following Windows Prompt

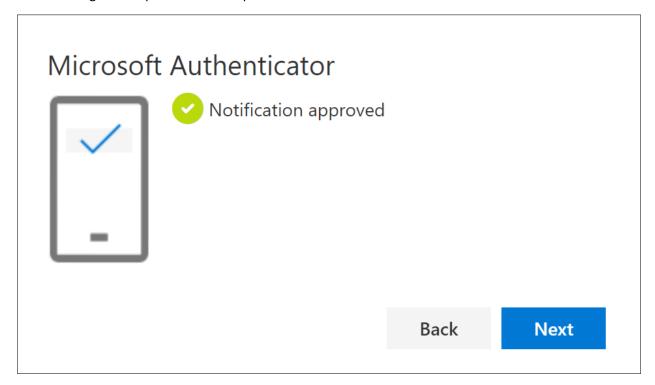
4. Return to the Set up your account page on your computer, and then select Next. The Scan the QR code page appears.



- 5. Scan the provided code with the Microsoft Authenticator app QR code reader.
- 6. The authenticator app should successfully add your work or school account without requiring any additional information from you. However, if the QR code reader can't read the code, you can select Can't scan the QR code and manually enter the code and URL into the Microsoft Authenticator app.
- 7. Select **Next** on the **Scan the QR code** page on your computer. A notification is sent to the Microsoft Authenticator app on your mobile device, to test your account.

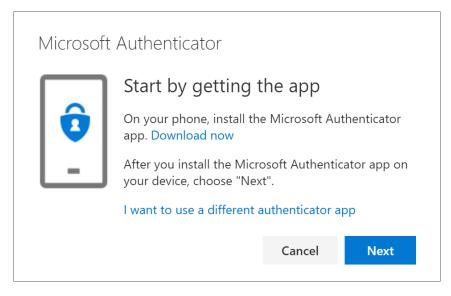


8. Approve the notification in the Microsoft Authenticator app, and then select **Next**. Your security info is updated to use the Microsoft Authenticator app by default to verify your identity when using two-step verification or password reset.

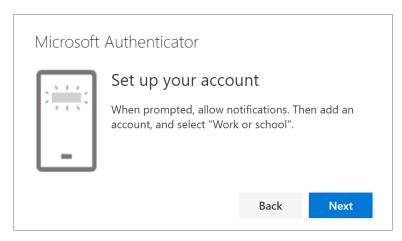


Android Devices

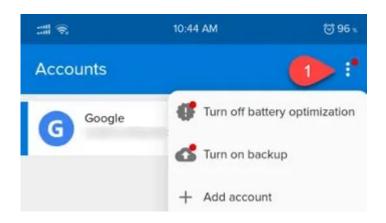
1. Once downloaded on the mobile device, please navigate back to the Windows Prompt and please press "Next"

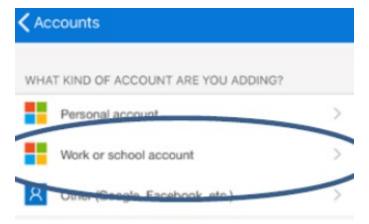


2. Remain on the **Set up your account** page while you set up the Microsoft Authenticator app on your mobile device.



3. Open the Microsoft Authenticator app, select to allow notifications (if prompted), select **Add account** from the **Customize and control** icon (ellipsis) on the upper-right, and then select Work or school account.





4. The first time you set up the Microsoft Authenticator app, you might receive a prompt asking whether to allow the app to access your camera (iOS) or to allow the app to take pictures and record video (Android). You must select Allow so the authenticator app can

- access your camera to take a picture of the QR code in the next step. If you don't allow the camera, you can still set up the authenticator app, but you'll need to add the code information manually.
- 5. Return to the Set up your account page on your computer, and then select Next. The Scan the QR code page appears.

Microsoft Authenticator



Scan the QR code

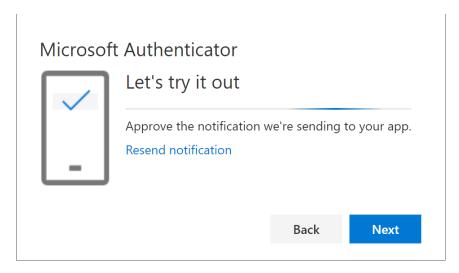
Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

Can't scan image?

Back

Next

- 6. Scan the provided code with the Microsoft Authenticator app QR code reader.
- 7. The authenticator app should successfully add your work or school account without requiring any additional information from you. However, if the QR code reader can't read the code, you can select Can't scan the QR code and manually enter the code and URL into the Microsoft Authenticator app.
- 8. Select **Next** on the **Scan the QR code** page on your computer. A notification is sent to the Microsoft Authenticator app on your mobile device, to test your account.



9. Approve the notification in the Microsoft Authenticator app, and then select **Next**. Your security info is updated to use the Microsoft Authenticator app by default to verify your identity when using two-step verification or password reset.

